

## **Terms and Conditions of the Mark Bates Ltd Direct Debit Scheme**

Dear Customer,

Thank you for choosing to take out a Premier Care policy with Mark Bates Ltd. Please read the terms and conditions of the monthly Direct Debit scheme detailed below.

*We may cancel your policy due to non-payment of your monthly instalments; however we will give you 14 days' notice in writing prior to the cancellation of the policy in order for you to contact us to resolve the matter.*

*If a valid claim is made on the policy, the full premium is payable and no refund will be given; this applies in all circumstances regardless of payment method. Should you receive a cash settlement and the policy becomes void, we will arrange to deduct any outstanding premium owed from any claim settlement we make to you.*

*Please note there is a £5.00 administration charge to be paid in addition to the policy premium when paying in instalments by Direct Debit, which is divided across the monthly payments accordingly.*

Should you have any further questions regarding this, please do not hesitate to contact the MBL Helpline on 01476 591104.

Yours sincerely



Louise Jackson  
Accounts Manager  
**Mark Bates Ltd**