

Terms and Conditions of the Mark Bates Ltd Direct Debit Scheme

Dear Customer,

Thank you for choosing to take out a Premier Care policy with Mark Bates Ltd. Please read the terms and conditions of the monthly Direct Debit scheme detailed below.

We may cancel your policy due to non-payment of your monthly instalments; however we will give you 14 days' notice in writing prior to the cancellation of the policy in order for you to contact us to resolve the matter.

If a valid claim is made on the policy, the full premium is payable and no refund will be given; this applies in all circumstances regardless of payment method. Should you receive a cash settlement and the policy becomes void, we will arrange to deduct any outstanding premium owed from any claim settlement we make to you.

Please note, when paying in instalments by Direct Debit, the monthly collections include an administration charge in addition to the policy premium. This is divided across the monthly payments accordingly, and detailed in the enclosed schedule of payments.

Should you have any further questions regarding this, please do not hesitate to contact the MBL Helpline on 01476 591104.

Yours sincerely



Mark Bates
Managing Director